

Komponenty podnikového IT, přehled oborových a technických standardů.

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Komponenty podnikového IT

- **Hardware**
 - Server, Workstation, Storage, Mobile, Monitoring, Backup, Asset Management (inventarizace)
- **Networking**
 - Connectivity, VPN, FireWall, Intranet, Extranet, Web, VoIP, Mobile device
- **Information**
 - Databáze, ETL (Extract Transform Load), MDM (Master Data Management), ECM (Enterprise Content Management), DMS (Document Management System), DW (Data Warehouse), Business Intelligence, Business Analytics
- **Enterprise Applications**
 - ERP (Enterprise Resource Planning), CRM (Customer Relation Management), SCM (Supply Chain Management), HR (Human Resources), Helpdesk, Spisová služba, Accounting, Asset Management, CPM (Corporate Performance Management), Business monitoring, Dashboard
- **Security**
 - Identity management, Authentication, Authorization, CA (Certification Authority), Certifikáty, SSO (Single Sign-On), Antivir, Antispam
- **Collaboration**
 - E-mail, IM (Instant Messaging), Groupware, Calendar, Resource planning, DMS/CMS/ECM, Workflow, BPM (Business Process Management), Portal, Mash-up, Social network
- **Middleware**
 - Application infrastructure (aplikáční server, cluster, high availability, disaster recovery), ESB, messaging, IT governance, procesní servry, Business Rules, adaptéry, konektory, B2B gateways
- **Development**
 - Requirements definition and management, Analysis, Design, Construction tools, Deployment, release management, testing, QA, Project management, Portfolio management
- **Přehled standardů**
 - **Technické**
 - SQL, BPEL (Business Process Execution Language), BPMN (Business Process Model Notation), TCP/IP, DNS, SOA (Service Oriented Architecture)
 - **Procesní**
 - PMBOK (Project Management Body of Knowledge), ITIL (Information Technology Infrastructure Library), CMMI (Capability Maturity Model Integration), ISO
 - TOGAF (The Open Group Architecture Framework) – komplexní přístup k návrhu, plánování, implementaci a dohledu enterprise architektury
 - ISO 9000 (kvalita)

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